

Board of Directors (Public)

Item 3.3

Subject: Progress Report Safeguarding Adults/Children 2015
Date of meeting: 26th January 2016
Prepared by: Joanne Shaw, Lead Nurse for PFCC and Safeguarding
Presented by: Sue Pemberton – Executive Director of Nursing and Quality

BAF Ref	Impact on BAF Risk Rating?
1,2	None

1. Executive Summary

As an NHS Foundation Trust, we have a duty to ensure robust systems are in place to appropriately safeguard those who require it. This includes adults at risk, children and young adults who may be at risk from abuse be they patients, visitors or children of patients or staff members.

From April 2015, the new CQC standards were implemented which have replaced the essential standards of quality and safety; this now includes a regulation to safeguard service users from abuse.

The Safeguarding Lead Nurse represents the Trust on the following groups:

- Health Sub group for Liverpool and Sefton for Adults
- Health Sub group for Liverpool and Sefton for Children
- Health Sub group for Knowsley Children
- Health Sub group for Knowsley Adults

LHCH is able to share best practice and to contribute to local policy via these groups. The purpose of this paper is to provide the Board of Directors with an update of progress made from March 2015 to date pending the annual report submission in April 2016.

2. Changes Made

The Safeguarding Group meets on a quarterly basis. The terms of reference and membership have been reviewed in 2015 to incorporate training requirements, implementation of national and local guidelines, including the new Care Act 2014.

The Care Act 2014 sets a clear framework for how we should protect adults at risk of abuse or neglect. The act places a duty on local authorities to make enquiries, or cause others to do so if it believes that an adult.

- Has needs for care and support and
- Is experiencing, or is at risk of abuse or neglect, and

- As a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

The wider safeguarding agenda is informed by reference to best practice as advised in:

- National Service Framework for Children
- A Review of Care provision Within Acute Services
- Winterbourne View Report
- The Care Act 2014
- CQC
- SCIE – (Child sexual exploitation)
- Making Safeguarding Personal
- Office of the Public Guardian
- Mental Capacity Act
- Care act statutory guidance
- NHS England
- Care Act statutory guidance
- Department of Health
- The Children's Act (2004) and associated guidance
- The Protection of Children in England: Progress report and Action Plan (2009)
- NICE – When to suspect Child Maltreatment (Clinical Guideline 89)
- Working Together to Safeguard Children (2010)
- Review of "No Secrets" (DH 2010)

The CCG expects each organisation to undertake an annual reporting process and be appraised against the document, encompassing over 60 standards; this will form part of the annual report April 2016.

3.

3.1 Safeguarding Review

Following the external review September 2014, the Executive Director of Nursing and Quality reviewed the senior nursing structure in the trust to ensure the lead safeguarding role was clearly identified within the nursing structure, as this was not clearly identified previously. The external review set out 12 key recommendations for improvement which have been set out in an action plan that is now completed.

A programme for 'PREVENT' has been rolled out across the trust with a current compliance rate of 49% and WRAP training at 37% This is a positive achievement since the commencement of the roll out in 2013.

3.2 Deprivation of Liberty Safeguards [DoLS] and Mental Capacity Act [MCA] Training

Due to the new legislation set out in March 2014 by the High Court, significant work has been undertaken at Trust level with clinicians and nursing staff alike to increase knowledge and skills in managing patients requiring a DoLS /MCA application. Training is currently at 94%, due to face to face training programme being developed by the Lead nurse in 2015.

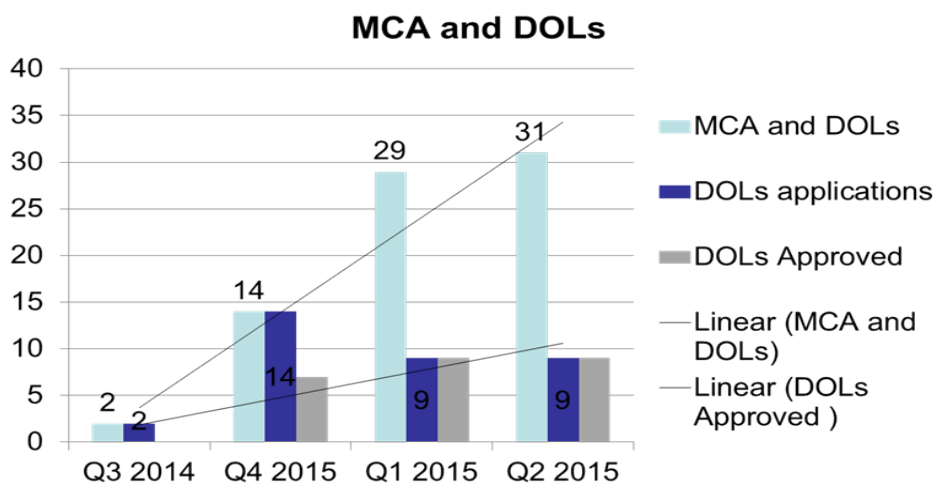
3.3 Current Position - DoLS

A contact list for local authorities has been produced and available on the trust website.

3.4 Numbers of referrals – MCA and DoLS

In 2014 only 2 referrals were made for DoLS both were made in Q3. We have seen a steady increase over the last twelve months in the number of patients who are referred into the service for a mental capacity assessment and therefore potentially a DoLS application.

This had led to an increasing demand on the safeguarding Lead Nurse Role across the trust.



3.5 Guidance for staff and Intranet Page

A new page has been created on the staff intranet to make all relevant guidance, forms and codes of practice easily available for all staff to access. This includes the new Trust guidance on how to assess whether a patient needs to come under the DoLS regime, how to make an application, which Department of Health [DoH] forms they need to use and how they contact the relevant local authority. This page is updated on a regular basis as new DoH guidance is issued and when new streamlined application forms are produced

3.6 DoLS Policy

A policy for LHCH is in the process of being drafted and will be published as soon as possible

3.7 Safeguarding Referrals

In 2014/15, there were a total of 56 Safeguarding Vulnerable Adults and 11 Safeguarding Children in-house notifications made to the Safeguarding Nurses which resulted in 16 referrals to Social Services being made. Of these 7 resulted in a referral on to Care-Line.

There have been no Common Assessment Framework referrals completed for Safeguarding Children concerns. There have been no Child Death or Serious Case reviews in the Trust in 2014/15.

Safeguarding referrals can now be made Via the EPR this had led to an increasing number of referrals over the last twelve months as seen in the data for 2015 below.



The most common referral is for domestic violence and neglect. Further work is currently being undertaken to look at the referral processes and how we can look at themes and trends.

3.8 Staff Referrals

We have also received 11 safeguarding referrals for staff members who have required support, 9 of those for domestic violence in the home. A safeguarding ambassador for HR has now been trained so that we can support those staff as much as we can whilst in work. We have been able to offer support in the forms of personal alarms, parking in bays that would usually not be permitted, security walking staff to cars etc. Two further staff members have received support for safeguarding children following an incident which led to referrals to children care line services.

3.9 Safeguarding Policies

The Trust has robust policies and processes in place for safeguarding children, admission of children, safeguarding vulnerable adults and mental capacity. All of these policies have been reviewed throughout the course of 2014/15 to ensure that relevant local and national guidance is incorporated when appropriate. The other policies are in date and will be reassessed throughout the year as per plan.

New policies developed this year

- DoLS
- Mental capacity
- Hand control Mittens
- Domestic Abuse
- Chaperone policy

The dedicated safeguarding section of the Trust intranet is regularly updated to enable staff to access up to date guidance, information and patient and family information leaflets, in line with national and local guidance.

3.10 Safeguarding Training

Learning and development provide quarterly figures on update of training and this is reviewed by the Head of Nursing and the safeguarding Group. Compliance with training is reported on a quarterly basis to the CCG. Training figures.

Safeguarding Children Level 1	Safeguarding Children Level 2	Safeguarding Adults level 1	Safeguarding Adults level 2	Mental capacity and DOLS
93%	82%	88%	86%	94%

Face to face level three training has also now been introduced trust wide for safeguarding ambassadors, and those staff identified in the trust safeguarding workforce development strategy. 13 staff attended the first cohort in November and the next date is Feb 2016.

3.11 Dementia training

Significant training has been offered and delivered to trust staff and to the public regarding dementia training since February 2014. Over 1500 people have been trained.

As the UK recognises an increased number of patients with dementia the Trust are working hard to ensure that staff are competent to manage patients and support carers in the best way possible.

4. Priorities

- Management of patients with learning disabilities and mental health needs
- Learning disabilities and domestic violence information to be provided as part of induction training
- Monitor and improve the percentage of staff who have completed training in safeguarding vulnerable adults and safeguarding children Level 1 and 2.
- Deprivation of Liberty safeguards
- Managing allegations of abuse policy to be developed
- Domestic abuse training to be further developed
- Suicide prevention training plan to be developed
- Annual self-assessment for safeguarding to be undertaken
- Child sexual exploitation training and voice of the child to be developed
- Development of core supervision sessions for safeguarding ambassadors
- Work in progress regarding care of patients with dementia and their carers
- EPR further development of the adults at risk of abuse
- Further development of safeguarding ambassadors
- Further education and training for Trust Board and Governors

These priorities will be developed into an action plan and monitored by the Trust Safeguarding Group.

5. Recommendations

The Board of Directors are asked to note the content of this progress report on safeguarding

To receive the annual report April 2016 following completeness of data April 2015 – March 2016.

Receive assurance that the changes implemented in 2015 have strengthened the processes and procedures for the identification and management of patients and staff in regard to safeguarding adults at risk and children.